

Survey date: _____; Facilitator's initials: _____

Crescent Valley Neighbourhood Survey (Jan.06)

Your Voice Counts!

Note: Wherever relevant, please check *all* answers that apply

Background Information

1) How long have you lived in Crescent Valley?

- (a) Less than a year ()
- (b) 1-5 years ()
- (c) 6-10 years ()
- (d) 11-20 years ()
- (e) More than 20 years ()
- (f) Don't know ()

2) How much longer do you expect to live here?

- a) Less than a year ()
- b) 1 – 5 years ()
- c) 6 – 10 years ()
- d) 11 – 20 years ()
- e) More than 20 years ()
- f) Don't know ()

3) Rate Crescent Valley as a place to live on an average day and give your reasons:

- (a) Excellent ()
- (b) Good ()
- (c) Fair ()
- (d) Poor ()
- (e) Don't know ()

What are your reasons? _____

- 4) If you had your choice, would you rather:
- a) Move out of Crescent Valley ()
 - b) Stay in Crescent Valley and help to create change ()
 - c) Stay and leave things the way they are ()
 - d) Other () Specify: _____
- 5) If you could move to another subsidized housing location, what would be your preference?
- a) Don't want to move ()
 - b) Neighbourhood with greater mix of income and lifestyles ()
 - c) Other part of city () Specify: (West/Lower West, etc.) _____
 - d) Outside city () Where? _____
 - e) Other () Specify: _____

Community Services & Supports

- 1) Check the programs and services you use in your neighbourhood:
- | | |
|---|---|
| a) Schools () | k) NB Community College, North End Centre () |
| b) Convenience stores () | l) Crescent Valley Community Tenants' Association (CVCTA) () |
| c) Supermarkets () | m) North End (Somerset) Centre () |
| d) Vet (Ricky's Mall) () | n) Buses () |
| e) Community garden () | o) Taxis () |
| f) Story Tent and literacy programs () | p) Animal Shelter () |
| g) Legion () | q) Other () Specify: _____ |
| h) Churches () | _____ |
| i) Somerset Pre-School Centre () | _____ |
| j) Other child care centre () | |
- 2) What programs/services outside your neighbourhood but within the City do you use?
- a) Recreation ()
 - b) Bill payment depot ()
 - c) Shopping ()
 - d) Health care ()
 - e) Education and training ()
 - f) Emergency services ()
 - g) Other () Specify: _____

3) What are some barriers to accessing programs and services outside your neighbourhood?

- a) Lack of information ()
- b) Transportation ()
- c) Lack of affordable child care ()
- d) Lack of quality child care ()
- e) Lack of family support ()
- f) Not enough money ()
- g) No credit cards ()
- h) Low self-confidence ()
- i) Health problems ()
- j) Not enough services within walking distance ()
- k) Other () Specify: _____

4) What programs or services would you like to be located in or near your neighbourhood? (For example, a place to pay bills within walking distance):

Crime & Safety

1) How safe do you feel from crime as a family in your neighbourhood in the following circumstances:

Daytime at home	Very safe ()	Somewhat safe ()	Not too safe ()	Not safe ()
Daytime outside	Very safe ()	Somewhat safe ()	Not too safe ()	Not safe ()
After dark at home	Very safe ()	Somewhat safe ()	Not too safe ()	Not safe ()
After dark outside	Very safe ()	Somewhat safe ()	Not too safe ()	Not safe ()

- 1) Which of the following crimes have affected you or your family over the past two years?
- a) Vandalism ()
 - b) Break and enter ()
 - c) Drug-related ()
 - d) Violence:
 - i. Physical attacks outside your home () Specify how severe:

 - ii. Physical attacks on youth () Specify how severe:

 - iii. Bullying of younger children () Specify how severe:

 - iv. Other () Specify:

- 3) What resources exist in the neighbourhood or near by to help victims of domestic abuse?
(Explain : domestic abuse covers physical, sexual, and verbal abuse and others forms of partner or spouse intimidation)
- _____
- _____
- _____
- _____
- 4) What services or programs do you think the neighbourhood should have in place to help victims of hidden domestic abuse?
- _____
- _____
- _____
- _____
- 5) What are the effects of crime on you and other family members?
- a) Fear ()
 - b) Staying closer to home ()
 - c) Threats or retaliation ()
 - d) Financial loss ()
 - e) Other () Specify: _____
 - f) Staying closer to home ()
 - g) Less peace-of-mind ()
 - h) Health (mental or physical) ()
 - i) No significant effects ()

- 6) In the time you have lived here, would you say that Crescent Valley has become:
- a) A safer place to live ()
 - b) A less safe neighbourhood ()
 - c) Stayed about the same ()
- 7) How responsive are police to community concerns?
- a) Very responsive ()
 - b) Somewhat responsive ()
 - c) Somewhat unresponsive ()
 - d) Very unresponsive ()
 - e) Don't know ()

Training & Education

- 1) What is your education level:
- a) Graduated college or university ()
 - b) Some college or university ()
 - c) High school graduation ()
 - d) GED (General Education Development) ()
 - e) Upgrading () Specify: _____
 - f) Grade 10 or 11 ()
 - g) Grade 9 ()
 - h) Other (): _____
- 2) If you dropped out of public school at any time, please describe your reasons:
- _____
- _____
- _____
- _____
- 3) Are you currently a part-time or full-time student in any program of learning?
- a) Yes ()
 - b) No () If No, go directly to Question 5

- 4) What is your program of study?
- a) CASP (Community Academic Services Program) or CALC (Community Adult Learning Centre) ()
 - b) GED (General Educational Development) ()
 - c) Community college () Specify program/location: _____
 - d) Private training institution () Specify program/location: _____
 - e) University () Specify program/location: _____
 - f) Online program/home study () Specify: _____
 - g) Other () Specify: _____
- 5) Have you been a student in the past 5 years?
- a) Yes ()
 - a) No () If No, go directly to Question 7
- 6) If you answered yes to Question 5, did you complete your program of study?
- a) Yes ()
 - b) No () Explain why not: _____
- 7) Are you interested in taking further education or training:
- a) Yes () Specify program of study: _____
 - b) No ()
- 8) Are you interested in other learning opportunities such as personal growth and development courses or workshops? Specify: _____

- 9) If you would like to return to a formal program of education or training, which of the following supports would help you start AND finish your education or training program?
- a) More information on what is available ()
 - b) Career counselling ()
 - c) Better understanding of how training links to jobs and rates of pay ()
 - d) Transportation ()
 - e) Day care or other affordable quality child care options ()

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- f) After-school programs for children ()
- g) Financial assistance ()
- h) Time and quiet to study ()
- i) Improved self-confidence ()
- j) Support from family and friends ()
- k) Mentoring support () Specify: _____
- l) Other () Specify: _____

1) What are your suggestions for improving access to training and employment for people living in Crescent Valley?

Work

1) Do you work outside the home for pay?

- a) Yes () Specify kind of work: _____
- b) No ()

2) If yes, what is your location of work?

- a) In the neighbourhood ()
- b) In Saint John ()
- c) Outside Saint John ()

3) Do you work inside your home for pay?

- a) Yes () Specify kind of work: _____
- b) No ()

4) Do you do volunteer work in the community?

- (a) Yes () Specify kind of work: _____
- _____
- _____
- _____

- (b) No ()

5) Which of the following barriers affect your ability to work?

- a) Lack of skills or experience ()
 - b) Transportation ()
 - c) Affordable quality child care ()
 - d) After school programs for children ()
 - e) Health and/or disability issues ()
 - f) Lack of suitable work clothing ()
 - g) No work available in your field ()
 - h) Temporarily laid off ()
 - i) Need help finding work ():
 - i. How to job hunt ()
 - ii. Writing a resume ()
 - iii. Preparing for interviews ()
 - iv. Other () Specify:
-

6) Is there a type of paid work you would prefer to be doing?

- (a) Yes () Specify kind of work: _____
- (b) No () If No, go directly to Question 7

7) Identify the supports that would help you get the work you want:

- a) Information ()
- b) Transportation ()
- c) Training/education ()
- d) Affordable quality child care ()
- e) More self-confidence ()
- f) Family support ()
- g) Health care ()
- h) Mentoring () Specify: _____
- i) Other () Specify: _____

Government Support

1) Do you understand if you are eligible to receive benefits from the following:

- a) Provincial government: Yes (); No ()
- b) Federal government: Yes (); No ()

- 2) When you were assessed for government benefits, were your rights discussed with you?
(Examples of benefits: Department of Family & Community Services, Department of Training and Employment Development, Employment Insurance, Canada Pension Plan (CPP) for disability or retirement benefits, Old Age Security (OAS), etc.)
- a) Yes, clearly explained ()
 - b) Yes, but not entirely clear ()
 - c) No, not explained at all ()
 - d) Don't know ()
- 3) Do you know who to call if you need information or help from these programs or departments?
- a) Yes () Specify program: _____
 - b) No () Specify program: _____
 - c) Need help finding number ()
 - d) Need help making appointment or asking questions ()

Housing, Buildings, & Access

- 1) Rate the condition of your housing unit and provide your reasons:
- a) Excellent ()
 - b) Good ()
 - c) Fair ()
 - d) Poor ()
 - e) Needs upgrading ()
 - f) Don't know ()
- Give your reasons: _____
- _____
- _____
- _____
- 2) Does your housing unit meet your current needs? (Explain: Appropriate space for family size? Designed for disability or other challenges? Safe for children and older people? Enough heat? etc.)
- a) Yes ()
 - b) No ()
 - c) In some ways Yes, in other ways No ()
- If (b) or (c), please explain: _____

3) What improvements would you like to see made to your housing unit?

4) If other affordable housing options were available in Crescent Valley, check all preferred options. (Explain: "Options" means your choice if units could be converted to other forms of ownership; "affordable" is if you spend no more than approximately 30% of your income after taxes on housing):

- a) Co-op housing (Blend of market rate rental plus subsidized rent geared to income; community is involved in running housing units) ()
- b) Home ownership (Explain: programs geared to income with low-interest long term mortgages and help with affordable down-payment) ()
- c) Non-profit rental (Explain: subsidized housing with a variety of styles and options) ()
- d) Private rental (new owners for units but units still partly or fully subsidized) ()
- e) A combination of mixed-income rentals and home ownership ()
- f) Other () Specify: _____

5) How can the appearance of your neighbourhood be improved?

- a) Parks or green space ()
- b) Trees on lots and streets ()
- c) Better garbage and litter control ()
- d) Recycling pick-up program ()
- e) Exterior housing renovations ()
- f) More gardens ()
- g) Recreation space for children & adults ()
- h) Other () Specify: _____

If you ticked more than two, please indicate your top two by letter:

Most important _____; second most important _____

6) How could walking be improved in your neighbourhood?

- a) Well-marked crosswalks ()

- b) More and better maintained sidewalks ()
- c) Better snow removal ()

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- d) Safe pedestrian trails and pathways ()
- e) Street lights ()
- f) Traffic lights ()
- g) Other () specify: _____

If you ticked more than two, please indicate your top two by letter:

Most important _____; second most important _____

- 7) How can streets and access roads be improved? (Name streets and intersections)

Working Together

- 2) Do you know your neighbours:

- a) On either side: Yes (); No ()
- b) On your street: All () Most () Some () None ()
- c) On the next street(s) over: All () Most () Some () None ()
- d) In the whole community? All () Most () Some () None ()

- 3) What prevents you from knowing your neighbours better?

- 4) What suggestions do you have for bringing residents together to improve conditions in the neighbourhood?

5) What recreational facilities would you like to see in your neighbourhood?

6) How could neighbourhood schools and residents work together to create change?

7) Are you a member of the Crescent Valley Community Tenants' Association (CVCTA)?

a) Yes ()

b) No ()

Why or why not? _____

8) What is your understanding of the purpose of the CVCTA? _____

9) What suggestions could you give to the CVCTA for expanding and improving their organization?

a) Membership drive ()

b) Welcome wagon for newcomers ()

c) Lower or no membership fee ()

d) Regular meetings open to all ()

e) Special events for children, youth, and adults ()

f) Other () Specify: _____

Suggestions for Action

1) Do you experience a sense of isolation living in the neighbourhood?

- a) Yes ()
- b) No ()
- c) Sometimes ()

2) If you answered Yes or Sometimes to Question 1, what opportunities would help overcome this isolation? _____

3) Which of the following support groups would you like to see established in your neighbourhood?

- a) Group for single mothers ()
- b) Co-ed group for single parents ()
- c) Group for fathers ()
- d) Group for seniors ()
- e) Group for disabled or shut in ()
- f) Group for youth ()
- g) Confidential group for recovery from substance abuse or gambling ()
- h) Group on domestic violence ()
- i) Family or mixed group ()
- j) Other () Specify: _____

4) What would help people to attend support groups?

- a) Location within walking distance ()
- b) Transportation assistance ()
- c) Assistance with child care ()
- d) Good advertising ()
- e) Confidentiality ()
- f) Family/partner support ()
- g) Trusted facilitator ()
- h) Other () Specify: _____

5) What is the best way to improve communication in the neighbourhood?

- 6) How can neighbourhood residents work with police to make Crescent Valley a safer place to live?

- 7) Suggest some leisure and recreational activities you would like to see established in the neighbourhood or nearby for the following groups of residents:

- a) Families _____
- b) Children _____
- c) Youth _____
- d) Women _____
- e) Men _____
- f) Mixed groups _____
- g) Physically challenged _____
- h) Other (specify): _____

- 8) Which of the following issues need community education and involvement?

- a) Wellness clinics ()
- b) Parenting skills ()
- c) Programs for teens ()
- d) Substance abuse and recovery ()
- e) Gambling addiction ()
- f) Domestic violence ()
- g) Community centre ()
- h) Other () _____

If you ticked more than two, please indicate your top two by letter:

Most important _____; second most important _____

- 9) How would you like to get involved in making changes in your community?

- a) Drop-in community centre to meet informally over coffee ()
- b) Regular town hall or neighbourhood meetings open to all ()
- c) Support groups for specific actions ()
- d) Participate in steering committee for change ()

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- e) Wider promotion and membership of CVCTA ()
- f) Mentoring with members of larger community ()
- g) Reach out to newcomers ()
- h) Build on neighbourhood assets (good things already in place) ()
- i) Other () Specify: _____

If you ticked more than two, please indicate your top two by letter:

Most important _____; second most important _____

10) Do you think residents working together can make Crescent Valley a better place to live?

- a) Yes ()
- b) No ()
- c) Maybe ()

Why or why not? _____

11) What partners should be involved with residents in community development?

- a) Area business owners ()
- b) Government workers:
 - i. City ()
 - ii. Province ()
 - iii. Federal ()
- c) Politicians () Specify: _____

- d) Independent community development workers ()
- e) Community-based service or advocacy agencies ()
- f) Other () Specify: _____

12) List your top 3 suggestions for change in Crescent Valley:

Demographics

The following information gives a more detailed picture of residents in Crescent Valley. All information will be kept strictly confidential and cannot be linked to individuals or households.

- 1) List the number of regular residents in your household who fall under each category. Don't forget to include yourself:

Category	How many?
SENIORS (60 years & over)	
ADULTS (18 – 59 years old)	
TEENAGERS (13 – 17 years old)	
CHILDREN (5 – 12 years old)	
TODDLERS (2 – 4 years old)	
INFANTS (0 – 1 year old)	
Total number of people in household:	

- 2) Are you: Male () Female ()

- 3) Indicate your age range:

- a) 18-25 ()
- b) 25-34 ()
- c) 35-44 ()
- d) 45-54 ()
- e) 55-64 ()
- f) 65 and older ()

- 4) If any household member has special needs, please indicate what they are:

- a) Adult: _____
- b) Child: _____

- 5) Do you provide care or financial support to adults other than your partner/spouse in your household:

- a) Yes () If yes, state relationship to you: _____
- b) No ()

- 6) Do you provide care and support to disabled or other disabled or other health-challenged member of household?
 - a) Yes () If yes, state relationship to you: _____
 - b) No ()

- 7) Rate your general health:
 - a) Excellent ()
 - b) Good ()
 - c) Fair ()
 - d) Poor ()

- 8) Finally, are there any aspects of your life in Crescent Valley or concerns and suggestions that weren't covered in the survey that you'd like to mention?

If you'd like to be involved in a neighbourhood-based steering group for change in Crescent Valley, please call or drop into the Crescent Valley Survey Centre at 154 MacLaren Blvd (693-8513) to leave your name & address

***~ Thank you from Vibrant Communities Saint John
for your participation! ~***